## Virtual Care Services Offered at the Durham Center of Innovation to Accelerate Discovery and Practice Transformation

Improving Access through Virtual Care Focus Area of Research (TeleFAR)

Director: Hayden Bosworth, PhD (hayden.bosworth@duke.edu, hayden.bosworth@va.gov)

Member: Allison Lewinski, PhD (allison.lewinski@duke.edu, Allison.lewinski@va.gov)

Project Coordinator: Caitlin Sullivan (Caitlin.sullivan2@va.gov)

\*Budget estimate will be provided after initial consultation with TeleFAR\*

Time allotted for project	Examples of research question or project	Our Role (TeleFAR)	Your Role (Operations or Clinical Partner)	Outcomes	Products
1 month	What type of information/data and what format should responses be captured to be analyzed?	<ul> <li>Review documents         regarding project prior to         meeting</li> <li>Prepare for and attend         meeting with operations         partners</li> </ul>	<ul> <li>Identify challenge that you would like advice on</li> <li>Send information as needed to prepare for meeting with TeleFAR</li> <li>Attend meeting</li> </ul>	Brief needs     assessment on     broad suggestions     on ways to move     forward and address     challenge	<ul> <li>1-page document detailing discussion at meeting</li> <li>1-page document with suggestions from TeleFAR attendees</li> </ul>
3 months	Analyze retrospective data collected in another project and/or clinic system for trends	<ul> <li>Review documents prior to meeting</li> <li>Obtain statistically clean data in proper format for analysis</li> <li>Perform analysis for trends</li> <li>Prepare for and attend meeting with operations partners</li> </ul>	<ul> <li>Identify challenge that you would like advice on</li> <li>Identify the type of analysis you would like conducted</li> <li>Provide statistically clean data in proper format for analysis</li> <li>Provide data dictionary which explains variables of interest</li> <li>Send information as needed to prepare for meeting with TeleFAR</li> <li>Attend meeting</li> </ul>	<ul> <li>Brief needs         assessment with         review of project         and data quality.</li> <li>Analyzed data set</li> </ul>	<ul> <li>1-page document detailing discussion at meeting</li> <li>Report reflecting the statistical plan and analysis conducted.</li> <li>1-page document with suggestions from TeleFAR attendees</li> </ul>
6 months	Program Evaluation of an ongoing process	Review documents prior to meeting	Identify challenge that you would like advice on	Structured program evaluation plan with	1-page document detailing discussion at meeting

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Time allotted for project	Examples of research question or project	Our Role (TeleFAR)	Your Role (Operations or Clinical Partner)	Outcomes	Products
		<ul> <li>Obtain program         descriptions and data         dictionary of variables of         interest</li> <li>Obtain data in for         analysis, or access to         data</li> <li>Perform analysis for         trends and program         evaluation</li> <li>Hold monthly meeting         with operations partner         to discuss         issues/challenges with         data or program</li> <li>Prepare for and attend         meeting with operations         partners</li> </ul>	<ul> <li>Identify the type of analysis/evaluation you would like conducted</li> <li>Is it quantitative or qualitative? If Qualitative: Provide information on who should be contacted (interview schema)</li> <li>Provide statistically clean data in proper format for analysis</li> <li>Provide data dictionary which explains variables of interest</li> <li>Send information as needed to prepare for meeting with TeleFAR</li> <li>Attend meeting</li> </ul>	review of project and data quality.  Analyzed data set  Program Evaluation report template	<ul> <li>Brief Program Evaluation Report reflecting the statistical plan and analysis conducted.</li> <li>Monthly project summary document</li> <li>1-5-page document with suggestions from TeleFAR</li> </ul>
12 months	Example: Develop standard algorithms for computing weight outcomes using clinical data	<ul> <li>Review documents prior to meeting</li> <li>Obtain program descriptions and data dictionary of variables of interest</li> <li>Obtain data in for analysis, or access to data</li> </ul>	<ul> <li>Identify challenge that you would like advice on</li> <li>Identify the type of analysis/evaluation you would like conducted</li> <li>Is it quantitative or qualitative? If Qualitative: Provide</li> </ul>	<ul> <li>Structured report with analysis plan that reviews project and data quality.</li> <li>Analyzed data set</li> <li>Evaluation report template</li> </ul>	<ul> <li>1-page document detailing discussion at meeting</li> <li>Brief Outcome Report reflecting the statistical plan and analysis conducted.</li> <li>Monthly project summary document</li> </ul>

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Time allotted for project	Examples of research question or project	Our Role (TeleFAR)	Your Role (Operations or Clinical Partner)	Outcomes	Products
		<ul> <li>Perform analysis for trends and program evaluation</li> <li>Hold monthly meeting with operations partner to discuss issues/challenges with data or program</li> <li>Prepare for and attend meeting with operations partners</li> </ul>	information on who should be contacted (interview schema)  Provide statistically clean data in proper format for analysis  Provide data dictionary which explains variables of interest  Send information as needed to prepare for meeting with TeleFAR  Attend meeting		1-5-page document with suggestions from TeleFAR